

## **Privacy Policy**

### **1. Collecting Personal Information**

1.1 We may collect, store and use the following kinds of personal information:

- (a) information about your computer (including your IP address, geographical location, operating system);
- (b) information that you provide to us when using our applications (including your email address);
- (c) information that you provide to us for the purpose of subscribing to our email notifications and/or newsletters (including your name and email address);
- (d) information relating to any purchases you make of our goods / services / goods and/or services (including your name, address, telephone number, email address and card details);
- (e) any other personal information that you choose to send to us; and
- (f) *provide details of other personal information collected.*

1.2 Before you disclose to us the personal information of another person, you must obtain that person's consent to both the disclosure and the processing of that personal information in accordance with this policy.

### **2. Using Personal Information**

2.1 Personal information submitted to us through our applications will be used for the purposes specified in this policy.

2.2 We may use your personal information to:

- (a) administer our applications, website and business;
- (b) personalise our applications for you;
- (c) enable your use of the services available in our applications;
- (d) send you goods purchased through our applications;
- (e) supply to you services purchased through our applications;
- (f) send statements, invoices and payment reminders to you, and collect payments from you;
- (g) send you non-marketing commercial communications;
- (h) send you email notifications that you have specifically requested;
- (i) send you our email newsletter, if you have requested it (you can inform us at any time if you no longer require the newsletter);
- (j) send you marketing communications relating to our business or the businesses of carefully-selected third parties which we think may be of interest to you, by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications);

- (k) provide third parties with statistical information about our users (but those third parties will not be able to identify any individual user from that information);
  - (l) deal with enquiries and complaints made by or about you relating to our business;
  - (m) *other uses*.
- 2.3 We will not, without your express consent, supply your personal information to any third party for the purpose of their or any other third party's direct marketing.

### **3. Disclosing Personal Information**

- 3.1 We may disclose your personal information to any of our employees, officers, insurers, professional advisers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this policy.
- 3.2 We may disclose your personal information to any member of our group of companies (this means our subsidiaries, our ultimate holding company and all its subsidiaries) insofar as reasonably necessary for the purposes set out in this policy.
- 3.3 We may disclose your personal information:
- (a) to the extent that we are required to do so by law;
  - (b) in connection with any ongoing or prospective legal proceedings;
  - (c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk);
  - (d) to the purchaser (or prospective purchaser) of any business or asset that we are (or are contemplating) selling; and
  - (e) to any person who we reasonably believe may apply to a court or other competent authority for disclosure of that personal information where, in our reasonable opinion, such court or authority would be reasonably likely to order disclosure of that personal information.
- 3.4 Except as provided in this policy, we will not provide your personal information to third parties.

### **4. International data transfers**

- 4.1 Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this policy.
- 4.2 Information that we collect may be transferred to the following countries which do not have data protection laws equivalent to those in force in the European Economic Area: the United States of America, Russia, Japan, China and India.
- 4.3 Personal information that you publish on our website or submit for publication on our website may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others.

4.4 You expressly agree to the transfers of personal information described in this Section 4.

## **5. Retaining personal information**

5.1 This Section 5 sets out our data retention policies and procedure, which are designed to help ensure that we comply with our legal obligations in relation to the retention and deletion of personal information.

5.2 Personal information that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.

5.3 Without prejudice to Section 5.2, we will usually delete personal data falling within the categories set out below at the date/time set out below:

(a) *personal data type* will be deleted *date/time*; and

(b) *repeat as necessary*.

5.4 Notwithstanding the other provisions of this Section 5, we will retain documents (including electronic documents) containing personal data:

(a) to the extent that we are required to do so by law;

(b) if we believe that the documents may be relevant to any ongoing or prospective legal proceedings; and

(c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

## **6. Security of personal information**

6.1 We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

6.2 We will store all the personal information you provide on our secure (password- and firewall-protected) servers.

6.3 All electronic financial transactions entered into through our website will be protected by encryption technology.

6.4 You acknowledge that the transmission of information over the Internet is inherently insecure, and we cannot guarantee the security of data sent over the Internet.

## **7. Amendments**

7.1 We may update this policy from time to time by publishing a new version on our website.

7.2 You should check this page occasionally to ensure you are happy with any changes to this policy.

7.3 We may notify you of changes to this policy by email: support –a t-linderdaum.com.

## **8. Your rights**

8.1 You may instruct us to provide you with any personal information we hold about you; provision of such information will be subject to:

- (a) the payment of a fee (currently fixed at EUR 20); and
  - (b) the supply of appropriate evidence of your identity (for this purpose, we will usually accept a photocopy of your passport certified by a solicitor or bank plus an original copy of a utility bill showing your current address).
- 8.2 We may withhold personal information that you request to the extent permitted by law.
- 8.3 In practice, you will usually either expressly agree in advance to our use of your personal information for marketing purposes, or we will provide you with an opportunity to opt out of the use of your personal information for marketing purposes.